



2021 Annual Report Snapshot

We're happy to share ECKAN's 2021 Annual Report with you, and a snapshot of the programs and services offered during this past fiscal year. I am consistently amazed with ECKAN staff and the commitment they have to ensure critical services reach the folks who need them the most. 2021 continued to test that resolve – but ECKAN remained steadfast on the frontlines. Like so many other essential services providers, ECKAN has continued to navigate this pandemic as best we can – with a continued intentional commitment to the safety of our staff and those we serve.

In addition to service and fiscal information, you will also see a few success stories shared by our customers and community partners. During times of uncertainty, it's important to remind ourselves that there are GREAT things happening in our service area. We are thankful to our community partners who share our commitment of service.

I am proud that amidst the constant changes around us, ECKAN gave intentional focus to some internal Visioning work in 2021. These strategic efforts lead to a new Mission and Vision Statement for the agency, as well as the establishment of some Core Values.

Here are the results of our Visioning work

Mission Statement-ECKAN builds connections and provides program services in East Central Kansas to support the stability, health, and engagement of low-income individuals and families.

Vision Statement-Taking intentional actions to show others we care.

Core Values-Respect, Education, Empathy, Integrity, Collaboration, and Diversity, Equity, Inclusion (DEI).

This Visioning project will continue into the New Year (and beyond)– and I'm grateful to all the staff, community members, and our Board of Trustees for the valued input that was provided.

A New Year can bring a refreshing energy and a renewed focus. We are carrying some of 2021's challenges forward with us, and will likely face some new obstacles, but ECKAN staff will continue to *take intentional actions to show others we care*. That is our commitment to the individuals, families, and communities we serve.

Thank you for your continued support of our work!

Crystal Anderson, ECKAN CEO, CCAP



ECKAN Program Highlights

Weatherization Assistance Success Story

To all that participated in the process of weatherizing my home...WOW! 5 Stars to the Weatherization program, and all the employees that work together to make it happen so smoothly. I'm a huge fan of what you did. Thank you so much! My home is so much more comfortable now, and so is my Kansas Gas bill. Everyone was great that came out. The insulation crews were fabulous! Thank you, thank you, thank you! I am so grateful! - Ms. Ball



Customer Quotes

To all of you and your contractors, thank you for improving our facility with much grace and mercy.

Baldwin Retirement Apartment Complex.

So grateful to ECKAN for my wonderful new furnace. Thank you and God bless!

Ashley C.



Head Start Success Story

Valerie began Head Start home base services with her girls when she was unemployed and living with her friends temporarily. Valerie knew what she wanted for her family, which was to get the girls ready for school and to have a place of their own. She was able to set a housing goal and applied for the income-based apartments in town. Her application for the apartments was approved within a couple of months and she found employment within that time. Valerie started working full time and moved into her own apartment! She has been at her job for over 10 months and has received her third raise! She is very proud of herself being able to provide a nice home for her girls.



Valerie is grateful for the supports that ECKAN Head Start has provided her family and continues to set new goals for her growth. When asked, Valerie would like to share this with other families: "Doing Head Start helped me calm down and learn some new parenting skills. The girls have learned to do so much! Paisley went from barely saying any words when we started to speaking in complete sentences!"

Head Start Success Story

A single mother took care of all of her toddler's dental needs. Upon enrolling in the Early Head Start child care program in Douglas County, we learned the family did not have a dental home and the child had never been to a dentist. During the monthly home visits, the Family Educator was able to support mom with finding a dental facility and make an appointment for an initial evaluation. At the child's first dental exam, it was discovered he needed surgery. Mom is Spanish speaking and the language barrier created obstacles throughout the process. However, working with the support of her Family Educator, she was able to complete the steps of scheduling at the hospital, completing required paperwork ahead of the procedure, and following up with doctors. Recently, her son had dental surgery and his recovery has gone well. He is now back at childcare with all of his dental needs now met.



Community Services Block Grant Program

Franklin County Community Center was awarded a \$10,000 grant for school supplies from the AEO Foundation (American Eagle).



The ECKAN Morris County Community Center proudly celebrates customers successfully completing the Stepping Stones to Success Savings Program.



We love our partnership with the Lake Region RC&D's Adopt-a-Bike Program. Lake Region RC&D's President Don Stottlemire delivered beautiful Adopt-a-Bikes to our County Community Centers to be handed out to children between the ages of 1 and 14 years. They also provided brand new safety helmets.



Community Services Block Grant Program

Arvest Bank presented ECKAN a check for \$1,500 that was raised during the Arvest Million Meals Campaign. Thank you to everyone who donated to this project.



In 2021, Toys for Kids marked their 35th year of sponsoring a donation drive and bike ride parade. Thank you to everyone involved in organizing and participating in this fun day. You are all putting ECKAN's Vision into action by intentionally showing others you care.



ECKAN Program Data

Head Start Enrollment and Meals Served

- Ages 0-3, 227 children
- Ages 3-5, 435 children
- Wait list for HS and EHS, 758
- Breakfast served 18,975
- Lunches served 18,583
- Snacks served 4,294

Housing Rental Assistance

- 248 Active Vouchers
- \$89,212 Average monthly value of Housing vouchers
- \$1,049,192 Total Housing Assistance Program

Weatherization

- 214 Total Homes completed
- \$1,266,287.12 Total Cost to Weatherize All Houses

Rentals Units

- 53 Units Owned
- 51 Units Average Leased per Month
- Average percent Occupied—96.61%

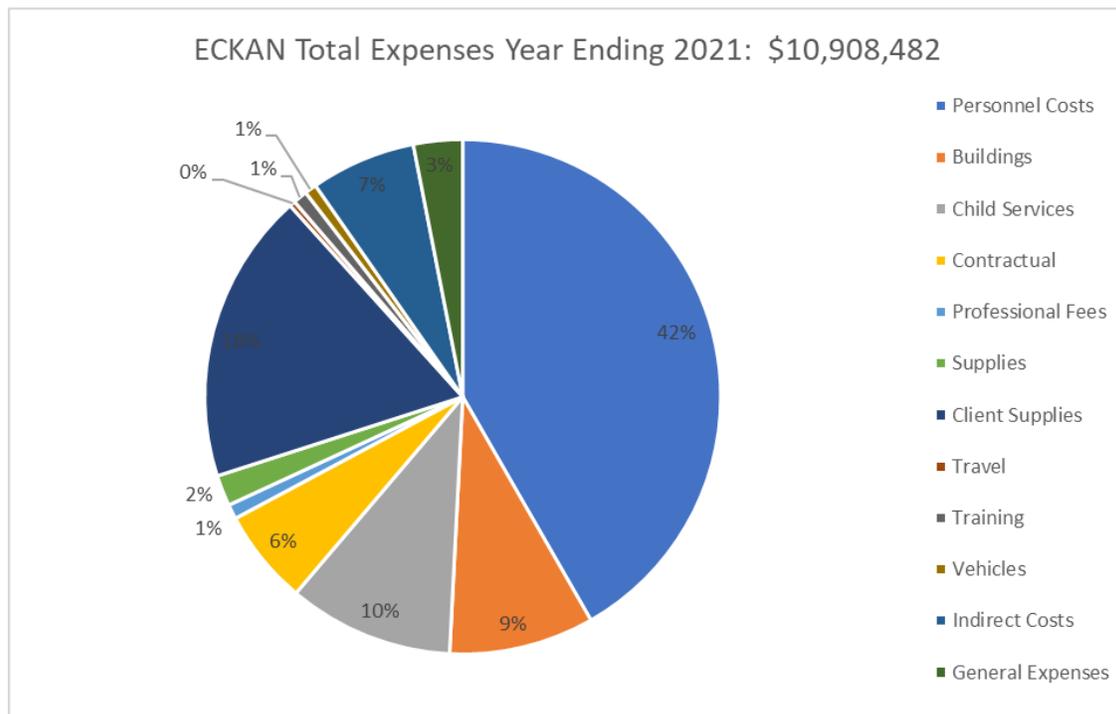
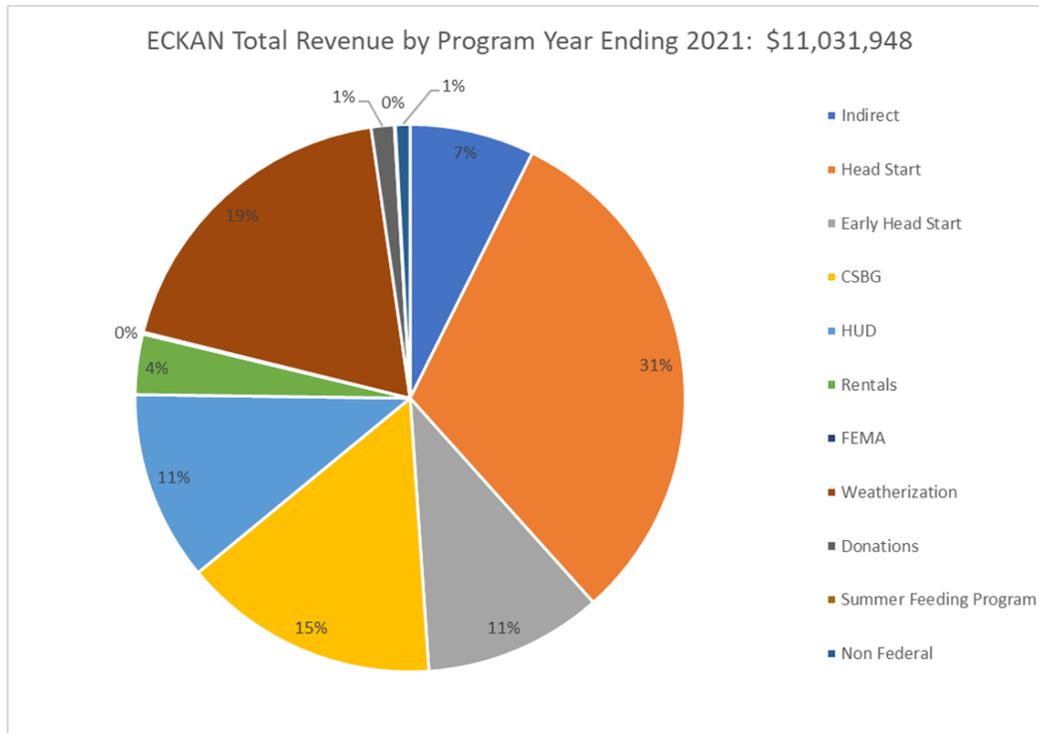
CSBG Community Services

- 6,153 families served
- 364 Stepping Stones
- 105 Health Services
- 1,205 families served food pantry
- 342 assisted in maintaining independent living
- 802 families assisted with emergency funds

Food Programs

- Harvesters mobile food pantry in Franklin and Osage Counties:
301,102 lbs. of food
3,910 families served
- Donated food from Franklin Count Food Suppliers:
386,652 lbs. of food
- Franklin County Food Distribution:
209,512 lbs. of food
3,202 families served

ECKAN Fiscal Overview



Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live.

We care about the entire community and we are dedicated to helping people help themselves and each other.

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